

Help! My Mac doesn't see digital signatures on PDF files!

Reason: Many Mac users use the default Mac application “Preview” to view PDF files. However, Preview cannot see electronic signatures, regardless of which Mac or operating system one uses.

Solution: You must download and install the free Adobe Reader on your Mac.

1. Download the free Adobe Reader at the following address:
<http://www.adobe.com/products/acrobat/readstep2.html>
2. Install the reader by double-clicking the download and following directions. If asked, make the Adobe Reader your default application for viewing PDF files.
3. If a digitally signed PDF file was sent to you via email, select the PDF file from your email program's attachment area, then click Save, and save the PDF to your Desktop. Do NOT double-click and open the file in Preview and save a copy from Preview — it will not have the electronic signature.
4. Open Adobe Reader and use File / Open to open the PDF you saved to your Desktop. You will now see the signature and can print the file.